

Thank you for your interest in participating in Raise Your Hand, Raise Your Profits with Brad Sugars and Marcus Sheridan (“the Event”). Before you proceed to purchase tickets, we strongly recommend you go through the following terms and conditions:

- In this section, words like ‘holder’, ‘bearer’, and ‘purchaser’ will refer to you – the person who will buy the tickets to the Event. On the other hand, ‘our’, ‘us’, ‘we’, ‘issuer’, ‘provider’ and similar terms will indicate the organisers of the Event – ActionCOACH UK.
- By opting to purchase, allocate or possess tickets to the Event, you automatically agree to our terms of use. If you have problems with any of the clauses listed below or do not agree with the risk allocations mentioned here, please do not purchase tickets or try to enter the Event premises.
- Please note that ActionCOACH UK reserves the right to make changes, revisions and amendments, or add/remove sections from this set of terms and conditions - without any prior notifications to you. Such changes will be duly reflected on the website of the organiser <https://actioncoach.co.uk/tour> (“the Website”). These changes will relate back to the date of purchase of the Event tickets.
- The prices referenced on the Website are for each ticket for a night of the Event. These figures are non-negotiable.
- The ticket you purchase represents a revocable license for you to access the venue on the specific date when the Event is scheduled to be hosted as shown on the Website. The license includes the revocable right to attend the Event and can be revoked at any time by the issuer at its sole discretion, without any prior notifications or compensation options. If the license is revoked, you will not be granted entry to the venue.
- The bearer has to assume full responsibility for the Event tickets once he/she receives them. ActionCOACH UK has no liabilities – financial, legal, or otherwise – in case the delivered tickets are stolen, lost, damaged, destroyed or rendered unusable in any other way.
- Kindly note that <https://www.trybooking.com/uk/events/landing/31585> (“the Ticketing Page”) is the sole authorised source for purchasing the Event tickets. If you obtain your ticket(s) from any other unauthorised source, you take on the risk of those tickets turning out to be counterfeit or reported to be stolen. The issuer has the right to dishonour such stolen/counterfeit tickets and declare them void.
- The Event ticket(s) delivered to you are not meant to be used for illegal reselling, copying, reproducing, or misrepresenting in any form. You cannot use the ticket(s) for any promotional/advertising purposes either (*including sweepstakes and competitions*) without our prior approval. Any proven record of such activities will result in immediate seizure and cancellation of your ticket(s).

- Please note that the Event tickets cannot be redeemed against cash, credits or any other benefits.
- ActionCOACH UK has the right to investigate if there has been any violation of the Event ticketing terms and conditions. In case of any conflicts, the decision of ActionCOACH UK will be deemed final (*i.e., the issuer will remain the final arbiter in cases of disputes*).
- Ticket(s) are non-refundable unless under extreme circumstances such as Covid. ActionCOACH UK has the sole and absolute right to issue a partial/full refund and the decision shall be final and binding.
- The event service will be deemed to have been delivered in its entirety as soon as the Event starts on the date.
- If you are not able to access any particular section(s) of the venue due to delays, federal regulations, organiser policies, weather-related problems, emergencies, venue shutdown/evacuation or any other reason, you will not be eligible for any refunds or future credits.
- If the Event is cancelled in its entirety due to any unforeseen circumstances, ActionCOACH UK has the sole and absolute right to:
 - i) reschedule the event, or
 - ii) issue a partial/full refund, or
 - iii) not issue any refunds.
- Please note that the decision of the issuer in such cases will be deemed final and binding.
- If the Event is cancelled due to any factors or causes not in the control of the issuer, the latter will offer a partial or full refund, postpone the event, or provide a comparable '*make good*' option. These factors will be inclusive of, but not limited to, natural disasters, government announcements, strikes, delays in production, and the like. Once again, the decision of ActionCOACH UK will be considered final.
- If the Event has to be rescheduled, you will not be eligible for any refunds. In case the event is fully cancelled, the refund, if issued, will include ONLY the face value/printed value of the ticket(s). The bearer cannot, under any circumstances, claim refunds on shipping fees, processing fees, handling fees, and such other charges.
- Losses, if any, occurring due to foreign exchange fluctuations at the time of refunds, have to be borne by the purchaser. ActionCOACH UK cannot be held liable for that in any way.
- All ticket sales are deemed as FINAL TRANSACTIONS. There will be no ticket returns/exchanges/cancellations.

- At the time of entering the event venue, you may be required to produce the ticket and a valid identification document (ID). By presenting an ID, you confirm that all details present on it are accurate and updated.
- By purchasing the Event tickets and presenting the same at the venue, you give your consent to ActionCOACH UK to collect certain information about yourself (*name, picture, date of birth, gender, address, etc.*) for verification and storage.
- You hereby agree to forego all types of surcharge claims – full or in part – and all claims & entitlements related to it.
- ActionCOACH UK does not take any responsibility for personal/financial damages caused to you at the venue, or for any items lost/stolen/misplaced at the venue. Financial reimbursement claims on these counts will not be entertained.
- ActionCOACH UK follows a common '*zero-tolerance policy*' towards unauthorised drug usage or carrying at the venue, AND towards any type of behaviour/actions that can be interpreted as lewd or obscene. If you are found in possession of prohibited items at the Event and/or if you indulge in any objectionable action, your participation in the event will be terminated immediately. Your event ticket(s) will become void from that point on.
- Please note that you purchase the Event ticket(s) on your own free will. As such, you do not have the right to initiate a chargeback claim or dispute with the provider of the credit card/debit card that had been used for the transaction. Further refund/return/cancellation requests will not be entertained either.
- In all cases of disputes between the ticket-bearer and the ticket-issuer, the decision of the latter will be deemed final. In case a dispute cannot be resolved, the help of an independent third-party arbiter will be sought.

We really hope you will have a great time at the Event. You can get your tickets at the [Ticketing Page](#).